

AWV – Script for Front desk staff

- Under Medicare, you are now eligible for an Annual Wellness Visit. At this visit, among other things, you and your provider will update your medical history, review medications, and plan for screening tests like colonoscopies and mammograms. **This visit does not include care of your active medical problems or a complete physical examination.** There will be no co-payment or deductible for this Annual Wellness Visit.
- The purpose of Annual Wellness visit is to assess your state of wellness and plan your medical care for the next year”. “If you need vaccines, labs or have medical questions, they will be done at a separate visit. Please be aware that this means other medical concerns must be addressed during a separate visit to avoid out of pocket cost to you at the time of Annual Wellness Visit.”
- If during your visit, your provider also addresses the care of your medical problems or completes a physical examination, the provider may bill for those services in addition to the Annual Wellness Visit. If this occurs, you may be liable for payment for services beyond the Annual Wellness Visit, including a copayment or deductible.
- **An Annual Wellness Visit DOES NOT COVER:**
 - A physical exam
 - Laboratory testing
 - EKGs
 - If these exams/tests are done at your visit, ***you may be responsible for your portion of the cost.***
- **An Annual Wellness Visit COVERS:**
 - A review of your personal and family medical history
 - Measurement of height, weight, body mass index, blood pressure and heart rate
 - Screening for cognitive impairment
 - Screening for depression
 - Assessment of your functional ability and home safety issues
 - A written handout indicating what screening testing is appropriate for you and the appropriate referrals.

Your healthcare provider remains committed to providing you with the best healthcare possible, both in addressing your medical issues as well as your preventive care needs.

Sincerely,

(Practice Name)